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Vincent J. Gnoffo
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Technology Center 2600

Our Case No. 8285/412
Client Ref. No. T00338

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Alexander Lisheng Huang et al.

Serial No. 09/873,943

Filing Date: June 4, 2001

For Monitoring and Overriding
Features for a Telephone Service
Systems

Examiner: William J. Deane Jr.

Group Art Unit No: 2642

AMENDMENT A

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313

Sir:

In response to the Office Action mailed March 11, 2004, please enter the following amendments and consider the following remarks.

Amendment to the claims begin on page 2.

Remarks begin on page 5.